

**SHUT-OFF WATER/HOT WATER HEATING INACTIVE**

**California-American Water Company**

P.O. Box 578, Alton IL 62002

1-800-794-7350

05/13/2002

Dear Customer:

According to California-American Water Company records, your property at \_\_\_\_\_ is heated with hot water. Sometime during February CAAWC shut the water off at this location for non-payment.

Since winter is here, CAAWC is very concerned that the water is still off at the property. We are checking to determine if the property is vacant or occupied. Please contact us immediately if this property is, indeed, occupied. CAAWC would like to make arrangements with you to turn the water service back on. Please contact our office at 1-800-794-7350.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO. \_\_\_\_\_

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO. \_\_\_\_\_